

TITLE:

Critical analysis of the lag parameter approach for turbulence modelling of the common and general air routes taken by passenger airlines in order to make them safer.

Aim:

The aim of the study is to conduct a critical analysis of the lag parameter method for the modelling of turbulence of general and common air route taken by airline passenger to make themselves safe. Therefore, the research aims to identify the factors of service quality in the airline industry.

Objectives:

The primary objective of the study is to achieve the aim of the study. However, the primary objective of the study can be achieved through various secondary objectives. Therefore, the secondary objectives of the study are:

- ❖ To determine the procedures and methods that the airline must follow in order to offer safe and secure air travel.
- ❖ To evaluate how the service quality of airline can be improved.
- ❖ To evaluate the association between the profitability of airline and the service quality.